



The Mission of The Pittsburgh Experiment is to encourage men and women in the workplace to seek and share Jesus Christ in every aspect of life.

DEALING WITH DIFFICULT PEOPLE

How in the group process or one-to-one do I/we continue to walk with difficult persons and either:

1. Help bring about an ability to walk with this person as they are, or
2. Help them see areas in their lives that need to be changed, or
3. Keep on keeping on no matter what, because there is presently no other choice, or
4. Because of their destructiveness, find that radical measures need to be taken?

A. Decide to hang in there

B. Guidelines for the process

1. Dealing with Yourself

- a. Change - Some Cants - Some Cans
- b. Prayer
- c. Support
- d. Listening
- e. Anger Processing

2. Dealing with the Difficult Person

- a. Be learned about available printed resources to use
- b. Direct confrontation
- c. Use of a third party

